Protection and confidentiality of personal data

The protection of your personal data is essential for us and we are giving you details hereafter of how they are used within the framework of your various requirements.

When you use our services, we must have available certain information such as your personal details. Our data confidentiality policy warrants that such information is protected.

The information requested is necessary for us to be able to assist you and offer you the best possible service. If necessary, it may be communicated to our contractual partners who are implicated in carrying out our services.

Personal data are handled in accordance with the French Data Protection Act of 6 January 1978 amended and the standards issued by the CNIL (French supervisory authority).

They need to be dealt with for passing, managing and fulfilling the contract, for management of commercial and contractual relations, or fulfilling legal, regulatory or administrative dispositions in force, according to the purposes detailed hereafter.

Right of access, rectification, portability, suppression and opposition

People have at their disposal, if they justify their identity, a right of rectification, portability, suppression and opposition, by sending a message to datamanagement@flytrans.com
Passing, management, fulfilment of contracts and commercial management of clients and prospects

Data concerning prospects, clients and suppliers (or concerning people involved or implicated in the contract) are necessary for the management of commercial and contractual relations.

Such information is for the intention, within the limit of their attributions, of the usual contact person, the company departments in charge of the commercial, operational or accounts management, service providers and subcontractors, within the framework of the performance of their missions.

Information may also be passed on to any person implicated in the contract, as well as to any person habilitated as an Authorised Third Party (jurisdictions, arbiters, mediators, control authorities and any public organisation habilitated to receive them), as well as to service providers in charge of control such as auditors (statutory or not), as well as to the departments in charge of internal control.

Transfer of information outside the European Union

Data of a personal nature may be transferred to countries situated outside the European Union; the parties concerned are informed of this by the present dispositions and give their express authorisation thereto.

Such transfers are carried out within the framework of the contract’s fulfilment, respect of legal or regulatory obligations, management of legal actions or disputes enabling the company in particular to assure the observation, the exercise or the defence of its legal rights or for the needs of the defence of concerned parties. Such transfers are carried out in accordance with legal requirements, the directives of the European Commission and of the CNIL.
Surveys, Statistics

It is also possible that data of a personal nature be used and utilised for statistics or surveys, in particular with a view to improving offers of service, personalising relations with the parties considered, acquiring better knowledge of the market and competition, or innovations.

Such data of a personal nature as a whole is handled in the respect of regulations in force, and in particular those concerning respect of private life and protection of data of a personal nature.

Conditions of use of our online applications

The purpose of our applications is to facilitate the transmission of the request or the follow-up of the service.

Flytrans may not be held liable in case of non-functioning or bad functioning of these applications/interfaces.

Your access to our applications/interfaces may occasionally be suspended or limited to enable repairs or maintenance to be carried out, or to add a new functionality or a new service. We make every effort to limit the frequency and the duration of such suspensions or limitations.

Use of Cookies

When you arrive on the site, several cookies are installed on your hard drive. These cookies are small text files which cannot hide viruses or be executed. Their presence enables the browser session to be managed correctly and the number of visits, number of pages viewed, as well as the activity of visitors on the site and the frequency of their return to be measured in order to adapt the site to its visitors’ requirements.
Use and protection of our applications and internet sites

If you use our services, you are responsible for maintaining the confidentiality of your account and password if you open an account, for restrictions of access to your computer and other equipment, and in the limit of what is authorised by applicable law, you accept that you are responsible for all activities implemented from your account or with your password. You are to take all necessary measures to ensure that your password remains confidential and secured, and you are to inform us immediately if you have reason to believe that your password is known by anyone else, or if the password is used or is likely to be used in an unauthorised manner. You are responsible for the entire validity and completeness of the information with which you have provided us, and are to inform us of any change regarding this information.

You are not to use our services in a way which may cause, or would be likely to cause an interruption, damage, or an alteration of our service, or with a fraudulent purpose. We reserve the right to refuse access, close an account, withdraw or edit content if you violate applicable laws, the present conditions of use or any other terms, conditions, guidelines or data confidentiality policy.

Electronic communication

When you use our service or send us emails, text messages or other communications from your fixed or mobile equipment, you are communicating with us electronically. We will communicate with you electronically by various means, such as email, text message. For contractual purposes, you accept to receive electronic communications from us and you accept that all agreements, information, divulgations and other communications which we send you electronically fulfil all the legal obligations of written communication, unless a specific imperative law imposes another mode of communication.
**Intellectual property and copyright**

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